

PR 011
6 April 2010

PRESS RELEASE

Wilmslow team – 100% recommended

The Wilmslow branch of Gascoigne Halman were delighted to find that, in a recent survey by The Property Ombudsman, they achieved an overall rating of 9.3 out of 10 and were 100% recommended by the people who took the survey.

The surveys conducted by The Property Ombudsman are carried out for residential sales to demonstrate that their members are complying with the Code of Practice. Gascoigne Halman were judged on professionalism, knowledge of the local market, attitude of the staff and helpfulness.

In the survey customers stated that they were “very happy with their friendly, honest and not pushy or bullying style” and that the team at Gascoigne Halman in Wilmslow were “a pleasure to deal with”.

The Property Ombudsman is an organisation which prides itself on being a free, fair and independent service for buyers, sellers, tenants and landlords of property in the UK. Although part of their work is mediating in complaints between customers and estate agents, they also frequently do surveys on the sales carried out by an estate agent.

Peter Higham, the Director of Gascoigne Halman in Wilmslow, comments: “We are thrilled to have achieved this and the results bear testament to the team’s hard work and efforts on behalf of our clients. It confirms the standard of service delivered and we are proud to be recognised for our efforts.”